

REPORTING ADULT DV-ABUSE-NEGLECT

CALL SOCIAL WORK for all positive (+) categories below, any age

	Age 18-64	Age 65+, or dependent adult
Who are mandated reporters?	Any healthcare practitioner providing medical services for a physical condition	Any healthcare worker providing patient care
(+) Screening question	Assess for present injuries	Report (see B below)
(+) Suspicious injuries	Report (see A below)	Report (see B below)
(+) Neglect		Report (see B below)
(+) Sexual assault	Call Police Dept. (PD)	Call Police Dept.

A. REPORTING AGE 18-64

1. If physical injuries are present, fill out “Suspicious Injury Report” State Form OES 920.
2. Call PD in city where injury occurred (PAPD if unknown) ASAP.
3. Send copy of report to police dept. within two working days.
4. Notify security if abuser on the premises.

B. REPORTING AGE 65+ OR DEPENDENT ADULT

1. Fill out “Report of Suspected Dependent Adult/Elder Abuse” State Form SOC 341.
2. If abuse occurred in a private residence, hotel or shelter, call ASAP and send copy of report within two working days to Adult Protection Services in county where patient lives. (Santa Clara 800-414-2002, San Mateo 800-675-8437)
3. If abuse occurred in nursing home or adult day care center, call ASAP 800-231-4024 and send copy of report within two working days to Ombudsman in county where abuse occurred.

For further information, documentation, forms and educational resources:

<http://domesticabuse.stanford.edu> <http://elderabuse.stanford.edu>

Stanford University Hospital and Clinics

MD ASSESSMENT

ADULT DV-ABUSE-NEGLECT

CA state & JCAHO require routine screening/mandated reporting

ASK

- See websites on reverse for screening questions
- If “yes” ask re: frequency, duration, severity – contact SW 723-5091

LOOK FOR SUSPICIOUS SIGNS AND SYMPTOMS

- Partner/caregiver controlling - patient afraid to speak
- Bruises, welts, burns, fractures, blunt trauma
- Injuries don’t fit history, history keeps changing, delay in seeking care
- Dehydration, malnutrition, pressure ulcers, over or under dosing Rx
- Stress sx, unexplained increased chronic medical sx or pain

RESPOND

If a patient answers “yes”, be nonjudgmental and supportive – avoid blame

- No one deserves to be treated this way.
- It’s not your fault.
- It’s against the law.
- I believe you.
- I’m sorry you have been hurt.

ASSESS WELL-BEING (SW can perform/assist)

- Point out effects on health (motivates change)
- Assess depression, anxiety, sleep disorder, PTSD, suicidality

ASSESS SAFETY (SW can perform/assist)

- “Do you feel safe going home today?” (SW or hotline placement)
- “Do you have a place to go when you don’t feel safe?”
- Ask if children/elders/dependent adults at home are hurt (reportable)
- Give patient tear off sheet, point out safety plan and hotlines

DOCUMENT

- What patient says in their own words
- Injuries/condition
- Referrals and materials given
- F/u appt. – how to safely contact
- When and to where report called, name of responding officer

CONTACTS

Social Work 3-5091

Security 3-7222

Risk Management 3-6824

Palo Alto Police Dept. (PAPD) 329-2413